**. Hasil Uji Reliabilitas**

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| --- | --- | --- | --- |
| Variabel | Koefisien alpha | Taraf signifikansi | Keterangan |
| Kualitas Pelayanan (X1) | 0,864 | 0,6 | *Reliabel* |
| Ketepatan Waktu (X2) | 0,734 | 0,6 | *Reliabel* |
| Harga (X3) | 0,789 | 0,6 | *Reliabel* |
| Kepuasan Pelanggan (Y) | 0,810 | 0,6 | *Reliabel* |